



Poolcomm Setup

Wireless Connectivity Instructions

Owner's Manual

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IMPORTANT SAFETY INSTRUCTIONS

Basic safety precautions should always be followed, including the following: Failure to follow instructions can cause severe injury and/or death.

⚠ This is the safety-alert symbol. When you see this symbol on your equipment or in this manual, look for one of the following signal words and be alert to the potential for personal injury.

⚠ WARNING warns about hazards that could cause serious personal injury, death or major property damage and if ignored presents a potential hazard.

⚠ CAUTION warns about hazards that will or can cause minor or moderate personal injury and/or property damage and if ignored presents a potential hazard. It can also make consumers aware of actions that are unpredictable and unsafe.

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Account Registration

To activate your new CAT 4000 or CAT 5000 wireless controller on the Poolcomm website, you must first create an account.

Register PoolComm Account

Go to www.poolcomm.com, and select the “Register Account” link on the top left of the page. Complete all the required company information and press “Register”. You will receive an email containing your 8-letter login in password. This can be changed to a password of your choice after your first login.

Register New Unit

Once logged in, select the “Register New Unit” tab. Using the six digit serial number printed on the side of the controller, fill in all the information and then select “Register Unit”. After this screen, you may assign the unit to any sub-account already created.

Change Password

To change your password, select “Manage Account” from the left side of the Pool Summary page. Next to the login name, you can select the “Change Password” option. Enter your assigned 8-letter password then select a password of your choice.

Assign Email & Text Notifications

Under the “Manage Account” tab, scroll down to “Email and Text Notification” section. Enter the email address you would like to receive alarm notifications and Service Requests, ensuring the drop down box next to it is set to “email” and then press “Update”. This email address will receive alarms for every unit registered under this account. To add an additional email address, press the “Add New” button below the email address already registered and a new line will appear. To add a phone number for text alerts, follow the same instructions but in the drop down box, select the service provider of the phone number you are adding. Text alerts will be received at the same time as email alerts.

Cellular and Satellite Connections

All CAT controllers set up for use on Cellular and Satellite networks come already activated for wireless communication. Once the unit has been installed and registered on www.poolcomm.com, the devices will begin to communicate. Local reception and antenna positioning can affect communication capability, so if your unit does not communicate, please call 301-838-4001 and ask for technical support.

Wireless Connections

WIFI Controllers communicate via local WIFI networks. Before these units can begin to communicate, they must be configured to connect to the local WIFI network. Please consult the WIFI Connectivity Checklist and see setup instructions below.



- 1) Plug in controller and wait at least 5 minutes after powering up. Press MENU. Scroll up to “Configuration Setup” and press ENTER.



- 2) Scroll up to “WLAN Setup” and press ENTER.



3) Press ENTER under the “Network” selection.



4) Scroll down to find your wireless network. Press ENTER to select. If display shows “None”, then please allow an additional 5 minutes for unit to try to find networks.



5) Scroll down to “Security Mode” and select using the ENTER button.



6) Select the security setting used by your router. Security setting types are shown below and can be found on your router or by contacting your internet service provider.*

- WPA
- WPA2
- WEP-64
- WEP-128

*If your network is unsecured, meaning it does not require a password, then you can skip steps 8 & 9.



7) Using the UP and DOWN buttons, input the password then press ENTER. Allow at least 5 minutes for unit to establish network connection, depending on your wireless network speed. Test the connection by pressing the “Transmit” button.

For further information, visit our website at
www.haywardcommercialpool.com



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